

**Quaker Steak & Lube® “2020 Spring Bonus Giveaway” Game
Official Rules**

NO PURCHASE OR PAYMENT NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING.

1. ELIGIBILITY: The Quaker Steak & Lube® “2020 Spring Bonus Giveaway” Game (the “Game”) is open to legal U.S. residents residing in FL, IA, IN, KY, LA, NJ, OH, PA, SC, TN, VA and WV, 21 years of age or older. Employees, directors and officers of QSL Operating LLC (the “Sponsor”), its affiliates, subsidiaries and advertising/promotion agencies and the immediate families (spouse, parent, child, sibling, grandparent, and spouse and “step” of each) and household members (those persons whether related or not who live in the same residence for at least three months during the twelve-month period preceding the start date of the Game) of each are not eligible to enter the Game or win a discount. The Game is subject to applicable federal, state and local laws and regulations. The Game is void outside the United States and where prohibited.

By participating, you agree to these Official Rules and all decisions of Sponsor and its agencies, which are final and binding in all respects and not subject to appeal.

2. TO OBTAIN A GAME PIECE: Between March 18, 2020 and June 21, 2020 (“Promotion Period”), you will receive one (1) game piece with each purchase of \$50 or more in Quaker Steak & Lube Gift Cards at participating Quaker Steak & Lube® locations, while supplies last. Limit one game piece per day. **To request a game piece without purchase:** During the Promotion Period, you may request a game piece without making a purchase by mailing a hand printed, self-addressed stamped envelope (no PO Boxes) to: Robust Promotions, Attn: Quaker Steak & Lube® “2020 Spring Bonus Giveaway” Game Piece Request, 164 S. Myrtle Avenue, Suite 1, Villa Park, IL 60181. Mechanically produced requests will not be honored. Limit one (1) game piece per request and one (1) request per outer postmarked envelope per day. Free game piece requests must be postmarked by June 22, 2020 and received by June 27, 2020. Free game pieces are available while supplies last. No mechanical reproductions of requests will be accepted. Neither Sponsor nor the Administrator are responsible for lost, late, damaged, misdirected, illegible, incomplete or postage due mail/game piece requests. Mail in requests will become property of Sponsor and will not be returned. Limit one (1) game piece per day regardless of method of obtaining game piece.

3. HOW TO PLAY/REDEEM A DISCOUNT: To determine whether you have won a discount in this Game, gently scratch off the designated area of the Bonus Scratch Card. If a discount message is revealed, you are the winner of the discount indicated, subject to verification. If the game piece is blank, or the game piece contains any other message, you are not a discount winner. Liability for blank or irregular Bonus Scratch Card is limited to replacement with another (randomly selected) Bonus Scratch Card, while supplies last. Game pieces **displaying discounts must be presented and redeemed at a participating Quaker Steak & Lube® restaurant location by the close of business on July 3, 2020, excluding April 12, 2020, May 10, 2020 and June 21, 2020 (blackout dates).** Limit one (1) discount per party per visit; discounts may not be combined with other offers, discounts or promotions. Discounts do not include taxes, which will be the responsibility of the winners. All discounts that are properly claimed will be awarded. Unclaimed discounts will not be awarded. Discounts are not redeemable for cash and no change will be given. Discounts may not be assigned, sold or transferred. Sponsor reserves the right to substitute a discount of equal or greater value if the advertised discount is unavailable for any reason. Game pieces are subject to verification and are void if copied, forged, altered or tampered with in any manner. All materials submitted in connection with the Game become property of the Sponsor and will not be returned.

4. DISCOUNTS/ODDS OF WINNING/RECEIVING: A total of 12,500 game pieces are available. **Discounts:** (625) \$20 off your next purchase at a participating Quaker Steak & Lube (Odds 1:20);

(1,875) \$15 off your next purchase at a participating Quaker Steak & Lube (Odds 1:7); (10,000) \$10 off your next purchase at a participating Quaker Steak & Lube (Odds 1:1).
Lost or stolen game pieces will not be replaced. Redemption of a Bonus Scratch Card constitutes acceptance of these Official Rules. Dine-in or carry out. Discounts exclude alcoholic beverages, merchandise, gift card purchases, tax and gratuity.

5. GENERAL CONDITIONS: By participating, entrants agree to these Official Rules and the decisions of Sponsor, which are final and binding. By participating, entrant agrees to release, discharge and hold Sponsor and Robust Promotions LLC (the "Administrator"), and their respective parents, subsidiaries, affiliates, retailers and advertising and promotion agencies, and each of their respective employees, officers, directors, shareholders and agents (collectively, the "Released Parties") harmless from any liability, claims, losses and damages related to the acceptance, use, misuse or possession of a discount or participation in this Game. Released Parties are not responsible for lost, late, stolen, damaged, inaccurate, incomplete, illegible, mutilated, or counterfeit game pieces, game piece requests, or for data corruption, theft, destruction, unauthorized access to or alteration of game pieces, loss or otherwise. Released Parties are not responsible for any other errors or problems of any kind, whether printing, seeding, typographical, technical, human or otherwise, relating to or in connection with this Game, including, without limitation, errors, malfunctions or problems which may occur in connection with the administration of the Game, the processing of game pieces, or in any Game-related materials.

Game pieces are void if not obtained through authorized channels or tampered with, or if game pieces contain printing, production, typographical, mechanical, seeding or other errors, or if they are not redeemed for discount by 7/3/20. Liability for blank or irregular game piece is limited to replacement with another (randomly selected) game piece, while supplies last. If due to a production or other error there are more discount claims than discounts stated in these Official Rules, a random drawing may be held among all eligible claimants in such discount category to award only the number of discounts stated in these Official Rules. Under no circumstances will more than the stated number of discounts set forth herein be awarded. Sponsor reserves the right, at its sole discretion, to modify or terminate this Game (or any portion thereof), should any technical failures, unauthorized human intervention or other causes corrupt or affect the administration, security, fairness or proper conduct of the Game. Sponsor reserves the right, at its sole discretion, to disqualify any entrant from this Game or any other promotion conducted now or in the future by Sponsor or any of its affiliates if his/her fraud or misconduct affects the integrity of the Game or he/she is otherwise in violation of these Official Rules, as determined by Sponsor in its sole discretion. **ANY ATTEMPT BY AN INDIVIDUAL TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THIS GAME IS A VIOLATION OF CRIMINAL AND CIVIL LAWS, AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES AND OTHER REMEDIES (INCLUDING ATTORNEYS' FEES) FROM ANY SUCH INDIVIDUAL TO THE FULLEST EXTENT PERMITTED BY LAW.** By participating, entrants agree that all issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, entrant's rights and obligations, or the rights and obligations of the Sponsor in connection with the Game, shall be governed by, and construed in accordance with, the laws of State of Ohio, without giving effect to any choice of law or conflict of law rules. By participating, entrants' consent to the jurisdiction and venue of the federal, state and local courts located in Westlake, Ohio. Any failure to enforce any term, condition or provision of these Official Rules shall not constitute a waiver of such term, condition or provision.

BY PARTICIPATING IN THE GAME, EACH PARTICIPANT AGREES THAT TO THE EXTENT PERMITTED BY APPLICABLE LAW: (1) ANY AND ALL DISPUTES, CLAIMS, AND CAUSES OF ACTION ARISING OUT OF OR CONNECTED WITH THE GAME, OR ANY DISCOUNTS AWARDED, WILL BE RESOLVED INDIVIDUALLY, WITHOUT RESORT TO ANY FORM OF CLASS ACTION; (2) ANY AND ALL CLAIMS, JUDGMENTS, AND AWARDS WILL BE LIMITED TO ACTUAL THIRD-PARTY, OUT-OF-POCKET COSTS INCURRED (IF ANY), BUT IN NO

EVENT WILL ATTORNEYS' FEES BE AWARDED OR RECOVERABLE; (3) UNDER NO CIRCUMSTANCES WILL ANY PARTICIPANT BE PERMITTED TO OBTAIN ANY AWARD FOR, AND ENTRANT HEREBY KNOWINGLY AND EXPRESSLY WAIVES ALL RIGHTS TO SEEK, PUNITIVE, INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, LOST PROFITS AND/OR ANY OTHER DAMAGES, OTHER THAN ACTUAL OUT OF POCKET EXPENSES, AND/OR ANY RIGHTS TO HAVE DAMAGES MULTIPLIED OR OTHERWISE INCREASED; AND (4) PARTICIPANT'S REMEDIES ARE LIMITED TO A CLAIM FOR MONEY DAMAGES (IF ANY) AND PARTICIPANT IRREVOCABLY WAIVES ANY RIGHT TO SEEK INJUNCTIVE OR EQUITABLE RELIEF. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY, SO THE ABOVE MAY NOT APPLY TO EVERY PARTICIPANT. The invalidity or unenforceability of any provision of these Official Rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein. Sponsor's employees are not authorized to waive, modify or amend any provision or provisions of these Official Rules in any manner whatsoever.

This Game is solely sponsored by QSL Operating LLC dba Quaker Steak & Lube®, 24601 Center Ridge Road, Westlake, OH 44145-5639.

Administrator: Robust Promotions LLC, 164 S. Myrtle Avenue, Suite 1, Villa Park, IL 60181.

This offer shall not be published without permission of the Sponsor.